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**OFFICIAL****To:** Examiner Isaac M. Woo**From:** Steven Fischman**Fax:** 703-872-9306**Pages:** 39 pages including cover sheet**Phone:****Date:** 2/4/2004**Re:** U.S. Serial No. 09/778,378**CC:**

Group Art Unit: 2172

Docket No. YOR920000766US1 (14069)

**Attached hereto:**

1. Certificate of Transmission By Facsimile
2. Request For Continued Examination (RCE) Transmittal (in duplicate)
3. Certificate of Transmission By Facsimile
4. Amendment Transmittal (in duplicate)
5. Preliminary Amendment
6. Certificate of Transmission By Facsimile
7. Transmittal of Information Disclosure Statement (in duplicate)
8. Supplemental Information Disclosure Statement with PTO Form 1449
9. Authorization to charge deposit account

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**AMENDMENT TRANSMITTAL LETTER (Large Entity)**Applicant(s): **Debra Beibeshelmer, et al.**

Docket No.

**YOR920000766US1 (14069)**

Serial No.

**09/778,378**

Filing Date

**February 7, 2001**

Examiner

**Isaac M. Woo**

Group Art Unit

**2172**Invention: **CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS**Confirmation No: **6851****TO THE COMMISSIONER FOR PATENTS:**

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

**CLAIMS AS AMENDED**

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	27 -	20 =	7 x	\$18.00	\$126.00
INDEP. CLAIMS	3 -	3 =	0 x	\$86.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$126.00

- ☐ No additional fee is required for amendment.
- ☒ Please charge Deposit Account No. **50-0510/IBM** in the amount of **\$126.00**
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- ☒ Any additional filing fees required under 37 C.F.R. 1.16.
- ☒ Any patent application processing fees under 37 CFR 1.17.


  
Signature
Dated: **February 4, 2004**

**Steven Fischman**  
Registration No. 34,594

Correspondence Address  
Customer No. 23389

CC:

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<b>TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT</b> (Under 37 CFR 1.97(b) or 1.97(c))			<b>Docket No.</b> <b>YOR920000766US1(14</b> <b>069)</b>
In Re Application Of: <b>Debra L. Blebesheimer, et al</b>			
<b>Serial No.</b> 09/778,378	<b>Filing Date</b> February 7, 2001	<b>Examiner</b> Isaac M. Woo	<b>Group Art Unit</b> 2172
<b>Title: CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS</b>			
<b>Confirmation No: 6851</b>			
<p style="text-align: center;">Address to: Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450</p> <p style="text-align: center;"><b>37 CFR 1.97(b)</b></p> <p>1. <input checked="" type="checkbox"/> The Information Disclosure Statement submitted herewith is being filed within three months of the filing of a national application other than a continued prosecution application under 37 CFR 1.53(d); within three months of the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; before the mailing of a first Office Action on the merits, or before the mailing of a first Office Action after the filing of a request for continued examination under 37 CFR 1.114.</p> <p style="text-align: center;"><b>37 CFR 1.97(c)</b></p> <p>2. <input type="checkbox"/> The Information Disclosure Statement submitted herewith is being filed after the period specified in 37 CFR 1.97(b), provided that the Information Disclosure Statement is filed before the mailing date of a Final Action under 37 CFR 1.113, a Notice of Allowance under 37 CFR 1.311, or an Action that otherwise closes prosecution in the application, and is accompanied by one of:</p> <p style="padding-left: 40px;"><input type="checkbox"/> the statement specified in 37 CFR 1.97(e);</p> <p style="text-align: center;"><b>OR</b></p> <p style="padding-left: 40px;"><input type="checkbox"/> the fee set forth in 37 CFR 1.17(p).</p>			

**TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT**  
(Under 37 CFR 1.97(b) or 1.97(c))Docket No.  
YOR920000766US1(14)

In Re Application: Debra L. Biebeshelmer, et al

Serial No.  
09/778,378Filing Date  
February 7, 2001Examiner  
Isaac M. WooGroup Art Unit  
2172**CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS**

Confirmation No: 6851

**Payment of Fee**

(Only complete if Applicant elects to pay the fee set forth in 37 CFR 1.17(p))

- ☐ A check in the amount of \_\_\_\_\_ is attached.
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\*This certificate may only be used if paying by deposit account.

*Steven Fischman*  
Signature

Dated: February 4, 2004

Steven Fischman  
Registration No. 34,594Correspondence Address  
Customer No. 23389

cc: